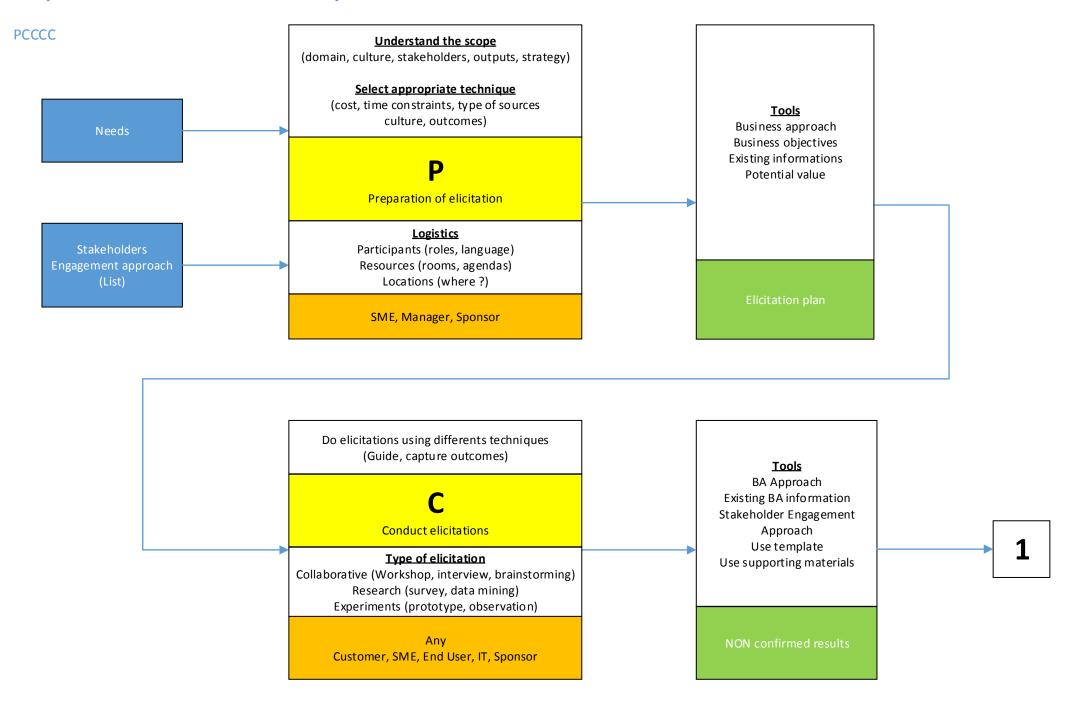
## **EC (Elicitation and Collaboration)**



## **EC (Elicitation and Collaboration) Tools PCCCC** Elicitation Activity Plan (Compare others elicitations) Existing BA informations Compare elicitations results Ensure they are aligned, accurate and consistent Communicate the right information at the right Confirm elicitations results time in the right format Any, SME **Ensure shared understanding Tools** BA approach Information approach Communicate BA informations **Business** informations to communicate Forms of communications Formal Informal Presentations Any Engagement approach Customer, SME, End user, IT, Tester Ensure that the right stakeholders participate at **Tools** the right times and in the appropriate roles BA approach **Business Objectives Future State Description** Recommended actions Manage Stakeholders Collaboration BAPM (Performance Evaluation) ΑII